

**BAKER & TAYLOR BOOKS
NON-COMPLIANCE CHARGEBACKS**

*First occurrence will not result in chargebacks**

**With the exception of missing/non-scannable bar codes*

List Price Discrepancies: Difference between the list price on the purchase order and the list price on the invoice, Baker & Taylor Books will pay the lower of the two prices (may result in LPC-list price chargeback) if notification of a price change has not been conveyed prior to receipt.

Missing/Non-scannable Bar Code: \$0.40 to create and apply barcode label per unit.

Non-EDI Purchase Order Transmittal fee: \$1.25 per Purchase Order for non-EDI methods (applies to vendors with B&T annual gross sales volumes exceeding \$30,000).

Non-ASN Receipt Handling fee: \$0.05 per unit for non-ASN receipts (applies to vendors with B&T annual gross sales volumes exceeding \$200,000).

ASN Errors: \$25.00 per shipment

- Quantity
- EDI file not available at time of receipt

Non-EDI Invoice Handling fee: \$0.21 per invoice line item for non-EDI invoice processing (applies to vendors with B&T annual gross sales volumes exceeding \$30,000).

Shipment Issues: Cost of freight plus \$50.00 handling fee per shipment.

- Misdirected
- Damaged / defective
- Obsolete
- Not ordered

Routing Errors: *Please see Routing Guide for additional chargebacks specific to shipping.*